



WELLINGTON SCL LABORATORY NEWSLETTER

JANUARY 2016

This information can also be found on the website www.wellingtonscl.co.nz



Dr Peter Gootjes, SCL CEO



**Chris Davey,
Wellington SCL General Manager**

Two months into our new service:

On 1 November Wellington SCL commenced operations across four testing laboratories and 28 collection centres in the Capital & Coast, Hutt and Wairarapa DHB regions. This was a significant undertaking, involving the construction of a new regional laboratory on the Wellington Hospital site. This has been the biggest laboratory integration project ever seen in New Zealand.

We appreciate the patience and support shown while we work through refinements to our new system and processes. Thank you to those who have provided feedback and examples of areas we need to improve. These greatly assist in service improvement. Please continue to provide us with feedback on our service by emailing contact@wellingtonscl.co.nz.

Changes to the Wairarapa service from 1 February.

On the 1 February we are changing our laboratory computer system. We are also changing the location of where some specialised tests are sent (now that our Wellington regional laboratory is up and running). The main differences you will see are outlined below:

1. Electronic orders (Eclair orders)

The electronic orders system changes over to Wellington SCL Eclair eOrders system on 1 February. This system is exactly the same in format and functionality as Medlab Central's Eclair order system, and is launched in the same way from your Medtech 32.

2. Eclair CDR (regional results repository)

The regional results repository changes over to Wellington SCL's system on 1 February. This results repository contains all the Wairarapa, Hutt & Wellington results since 1 August 2015. Access to the new greater Wellington regional results repository is launched in the same way as currently from your practice management system.

3. Cumulative results display in MedTech 32

An unavoidable consequence of the change in pathology provider's laboratory information computer system is the requirement to use the MedTech 32 screening tool to map cumulative results prior to 1 February to results after 1 February.

4. Serial/repeat patients

All serial/repeat patients have been migrated into the new laboratory computer system for 1 February, so when these patients present for testing the tests are known and preloaded into the computer system.

5. Warfarin Dosing Service

All Warfarin dosing patients will be migrated into the new laboratory computer system in late January, so when these patients present for testing their previous Warfarin dosing history and INR results are available to the pathologists managing the patient's dose. Wellington SCL is working in partnership with INR Online to manage the notification of test results and dosing notifications to patients and GPs in the Wairarapa region. More information on this service will be provided in the next few weeks and will also be available on our website.

6. Ineligible Patients – No Payment, No Test

It has long been SCL's policy to collect payment from Ineligible Patients upfront before the specimen is taken. From 1 February 2016 Wellington SCL will not process samples if the patient has not paid and will not invoice patients retrospectively, after the specimen has been taken.

From 1 February 2016 please note the following options in relation to collection of samples and payment for Ineligible Patients.

1. Collect payment at the time of specimen collection and forward to Wellington SCL with the patient's specimens. This can only be used if patient pays in cash.

OR

2. Collect payment at the time of specimen collection, bank the money collected and Wellington SCL will invoice your practice monthly for payments collected.

OR

3. If you do not wish to collect payment from the Ineligible Patient please send the patient to one of our collection rooms where we will collect the sample and payment.

The Wellington SCL test price list is available on the Wellington SCL website. If you have any queries or concerns please contact Fiona James on contact@wellingtonscl.co.nz or (04) 381 5979.

7. Restricted Tests

A reminder that the following tests will only be funded when requested by a specialist or with the approval of a specialist or Pathologist. For all other referrals the patient will be charged.

JAK2	IGF1	Hs-CRP	ApoE genotyping
BCR-abi	6TGN / 6MMP	Red cell magnesium	Lipoprotein(a)
Faecal Calprotectin	Hs CRP	HGH	Serum Free Light Chains
Homocysteine	Insulin	Quantiferon Gold	TPMT
DHEAS	IGF BP-3	CoQ10	Dihydrotestosterone
Copper	Plasma Zinc	Mercury	Urine Iodine
Vitamin D	Vitamin B1	Vitamin B6	

Contact information

A list of our key contact details are given below. Visit [Wellington SCL's website](#) for complete contact lists:

- customer services : contact@wellingtonscl.co.nz or (04) 381 5979
- special test appointments, home visit requests, warfarin dosing service (06) 946 9836.
- pathologist advice phone: (04) 381 5900 or email pathologist@wellingtonscl.co.nz
- for results phone: (06) 946 9836 or (04) 381 5901
- consumables' orders: use the online stores ordering form on the Wellington SCL website or email stores@wellingtonscl.co.nz.

Practice visits

GP practice and Aged care Facility visits will occur over the next few weeks to provide transition information and answer specific questions.

Need more information?

You are welcome to contact:

- Wellington SCL's Customer Liaison Manager
Fiona James: contact@wellingtonscl.co.nz or (04) 381 5979.